



CHARTER FOR PARENTS

All who come into contact with staff at **Loreto College** have the right to expect to be dealt with in a way that demonstrates a Christ-like respect for the person.

The staff of **Loreto College** seek to work in partnership with parents with parents, recognising that our students are your sons and daughters first.

Loreto College will endeavour to provide the parent or guardian of any student who is accepted into our first year sixth with:

- An invitation to accompany your son/daughter/ward to their personal interview at which a provisional course is discussed
- A letter during the summer holiday preceding entry giving dates of parent consultation events, dates when assessment records are issued, details of the complaints procedure.

As part of its partnership with the parents/carers/guardians of students, **Loreto College** will endeavour to:

- Invite you to an annual parents' evening
- Provide an opportunity for your son/daughter/ward to show you their assessment record
- Ensure contact from the Head of Hall or personal tutor if your son/daughter/ward is giving us cause for serious concern
- Make an initial response to any written complaint you may make within 10 working days
- Welcome you to the appropriate Certificate Evening celebration.